

Supervisors,

In the past few months, LAWA has received many complaint letters and emails from travelers complaining about the professionalism of our police officers at the podium. Complaints range from officer using their cell phones for extended period of time, reading newspapers/magazines, carrying on what appears to be personal conversations with other police officers, and working on laptop computers.

These complaints are embarrassing to the organization, and erode the professionalism of Airport Police. Please discuss this in roll calls and make periodic checks at the podiums during your shift. This type of behavior shall not be tolerated by this organization.

Watch Commanders please discuss this issue with your sergeants and give them a copy of the memo and policy.

Attached is a memo reminding everyone about cell phone usage at the podium assignment. APD policy is also attached.

Thank you,

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M E M O R A N D U M

Los Angeles World Airports

Date: June 28, 2010
Memo To: All Patrol Sworn Personnel
From: Frank Fabrega, Assistant Chief of Police, Office of Operations
Subject: Use of Cell Phones/Devices, and Reading Material at the Podiums

It has been brought to my attention that on occasion officers assigned to the podium detail have been observed utilizing cell phones, laptops, and reading material in violation of Department policy.

I want to re-emphasize that the Department's policy on use of these items is strictly prohibited except in the event of an emergency. Please familiarize yourselves with *Airport Police Manual Sections 8/9.19: Podium Detail - Duties, Responsibilities, and Protocols*, which states in relevant part, "officers shall not use cell phones or other communications devices, including text messaging, unless it is an emergency...officers may not use or watch laptop computers, portable televisions or any size DVD players or other electronic devices."

Supervisors shall ensure adherence to this policy through roll call discussions, open review of the policy, and regular field inspections.

Personnel who fail to comply with the Department's policy will be subject to progressive disciplinary action.

FF:lwa

cc: OCOAP
Captain Smith
Roll Call Book
File